



Part Time Sales Associate (Bear Builder)

At Build-A-Bear we believe in the power of imagination, creativity, and memorable experiences. Our mission is to add a little more heart to life by creating unique experiences, lasting connections, and beloved memories that create lasting emotional connections. We are a multi-channel, site-based experience and entertainment company, with diversified categories and consumer segments. We are seeking a strategic and inspirational Part Time Sales Associate (Bear Builder) to join our dynamic team.

Bear Builder associates are fun, easy-going, team-oriented individuals who engage with guests, to create a unique and memorable experience.

RESPONSIBILITIES:

- Provide exceptional guest service by assisting guests in creating their personalized furry friends, ensuring a memorable and enjoyable experience
- Actively engage with guests demonstrating genuine enthusiasm for our brand
- Create a warm and inclusive atmosphere for guests, fostering positive interactions, and guaranteeing that each guest leaves satisfied with their experience
- Uphold operational excellence by consistently meeting brand standards and guidelines, ensuring a seamless and cohesive experience for all guests
- Strong team commitment; be dependable, engaged, and helpful

REQUIRED QUALIFICATIONS:

- High school diploma or GED equivalent

PREFERRED QUALIFICATIONS:

- Associate's (or higher) degree in business, management, or a related field

BEHAVIORAL TRAITS FOR SUCCESS:

- Possesses a "How Can I Help" attitude
- Enjoys meeting and interacting with new people
- Dependable and flexible
- Models personal and professional integrity
- Naturally warm and fun-loving
- Ability to remain calm under challenging circumstances

WORKING ENVIRONMENT:

- Active retail store leadership requires the ability to sit, stand, and move around for duration of shift
- Work environments include indoor/outdoor malls, strip centers, and other retail locations
- Lift > 25 pounds

YOUR PERFORMANCE WILL BE MEASURED ON:

Your performance will be measured by your ability to achieve annual department objectives and corporate goals which include but are not limited to the following.

- Decision-making, judgment, and execution
- Ability to create an Experience First culture for guests and associates
- Achievement of assigned goals
- Consistent execution of operational standards
- Stakeholder feedback

This description is not intended to be construed as an exhaustive list of all functions, responsibilities, skills, and abilities. Supervisors may assign additional functions and requirements as deemed appropriate. This document does not represent an expressed or implied contract of employment, nor does it alter your at-will employment, and Build-A-Bear, Inc. reserves the right to change this job description and/or assign tasks for the employee to perform, as may deem appropriate.